



Simply Smashing Auto Body Repairs
 11 Yandina Road West Gosford 2250
 Ph: (02) 4337 5000
 TOLL FREE: 1800 SMASHING (1800 762 744)
 Email: office@simplysmashing.com.au
 www.simplysmashing.com.au

MANDATORY ACTIONS AT THE SCENE OF A MOTOR ACCIDENT

If you're involved in an accident **you must stop** at the scene. You **must** call the police on 000 if:

- anyone is injured or if there is a pedestrian involved
- anyone involved in the accident appears to be intoxicated
- any vehicle needs to be towed
- there is damage to property in excess of \$500
- there is any dispute regarding the accident
- anyone involved in the accident fails to stop.

You **must**:

- exchange details with other drivers (as below)
- check all drivers/passengers for injuries & call 000 ambulance even for what appear to be minor injuries
- only move the cars if there is no dispute regarding the cause & circumstances of the accident
- **call the Accident Advisory Hotline on 131 444** for other actions you may need to take in the circumstances.

MANDATORY INFORMATION A DRIVER MUST COLLECT AT AN ACCIDENT

Owner's name	Witness 1 name
Owner's address	Witness 1 contact number.....
.....	Witness 2 name
Owner's contact number.....	Witness 2 contact number.....
Vehicle make	Location of accident
Rego no.
Colour.....
Insurance Co.
.....
Driver's name
Driver's address	Police Officer's name
.....
Driver's contact number.....	Police Officer's Station
Driver's Lic. No:
Licence Expiry Date	Police Officer's no.

ADVISABLE ACTIONS AT THE SCENE OF A MOTOR ACCIDENT

It is advisable to photograph the scene of an accident. For example:

- vehicles where they come to rest immediately after the accident
- vehicle & property damage
- skid marks & oil on road or any other road condition that may have contributed to the accident
- evidence of other conditions that may have contributed to the accident (eg: weather, lighting, traffic light malfunction, animals on road etc)

It is also advisable to:

- move all vehicle occupants well off road if possible
- write down number plates of vehicles whose occupants may have witnessed the accident.
- enquire of any pedestrians or onlookers who may have witnessed the accident
- avoid discussion of accident if there is any dispute, aggression or signs of intoxication
- alert following traffic if the accident is obscured or at a 'blind spot'.

How do you tell one smash-repairer from another?

- Diamond lifetime warranty**
- Valet drop-off & delivery within 100 kms**
- 24 hour personalised claims management & advice**
- State-of-the-art hi-tech facilities**
- Late model courtesy car (on availability)**
- Specialist tradespeople with decades of experience**
- Factory jigs & European paints**
- Corporate fleet specialists**



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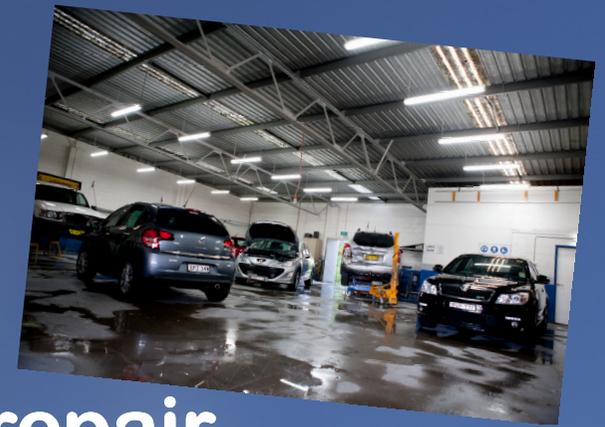
Where every repair is *Simply Smashing*



Valet & courtesy car ...

When you arrive with your car at your repairer a good operator should offer:

- Valet service to anywhere within a 100k radius—for you when you drop your car off, & for your car when it's fixed
- 24/7 vehicle reception
- Prompt & efficient claims management, advice & help
- A comfortable & modern client waiting area
- Late model courtesy car (on availability).



So now your vehicle's ready for repair ... what should you be expecting from your repairer?

SIMPLY SMASHING

SIMPLY SMASHING

AUTO BODY REPAIRS



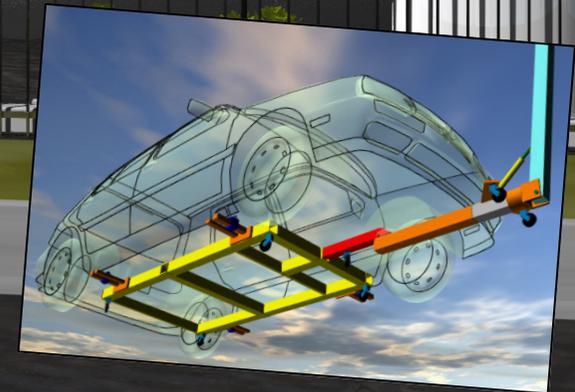
Best quality paint & finish ...

When your vehicle is delivered back to you after an accident repair it should perform, feel & look like new. So a state-of-the-art spray booth is imperative. We use only the best European brand paints offering superb finish with minimal impact on the environment.



Decades of experience ...

A quality repairer only employs specialist technicians & tradespeople with decades of experience. So check our website. You'll find we only have the best people working on your vehicle.



State-of-the-art repair robotics ...

- You can tell a good repairer by their:
- organised spacious repair area
 - state-of-the-art chassis stretch robotics
 - efficient liaison with your insurance company.